USER MANUAL

APP CONFIGURATION'S GUIDE

Argo

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About this manual

Dear Customer,

Thanks for choosing this innovative ISEO product, designed and developed following the highest standard of production, for an effective user-friendly and, at the same time, powerful and flexible access control.

This manual explains, in an easy and intuitive way, the functions, configurations and characteristics of Argo and the ISEO Zero1 Access control devices, Smart series.

For commercial documents (catalogues and leaflets), technical documents (installation and maintenance manuals) and certifications, refers to the ISEO Zero1 website at the following link:

http://gamma.iseozero1.com/en/controllo-accessi/

Notices

- Please read this manual before using Argo to ensure a safe and proper use.
- Images and screenshots may vary by device, software or service provider.
- Applications and their functions may vary by country, region or hardware specification.
- Argo is supported only in the official releases of iOS and Android. ISEO is not liable for performance issues or incompatibilities caused by jailbroken phones.

Information icons

For an easy reading of the manual, please take note of the following icons:

CAUTION: situation that could cause damage to your device or other equipment.

NOTE: notes, suggestions and additional information.

Information on copyright

- No part of this guide may be reproduced, distributed, translated, or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording, or storing in any information storage and retrieval system, without the prior written permission of ISEO.
- ISEO reserves the right to change the specifications of the hardware and software described in this manual at any time and without prior notice.
- ISEO will not be held liable for any damages resulting from the use of this product.

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Keywords

- **Access control device**: electronic and/or mechanical device to allow selective access through the users' door.
- **Contactless card**: electronic card that can be read by the *Access control device*, by simply bringing it closer to the same, without physical contact.
- **Credential**: device that allows to identify the user and authorize or not authorize access through a door. For example: smartphone, tablets, Mifare cards or Mifare tags.
- **Door**: passage which access is electronically controlled by the *Access control device*.
- **Master Card**: *Contactless card* used to program the system.
- **Master Card set**: set of three *Master Cards* numbered from 1 to 3, belonging to the same *System code*. The *Master Card* of higher number disable the *Master Card* of lower number.
- **Opening time**: time during which a door remains open, following a standard opening through credential.
- **Programming mode**: software condition, feasible by *Master Card*, that allows software modification to the *Device*.
- **Smart series**: *Access control devices* featuring a built-in Bluetooth radio.
- **System code**: unique number associated to a *Master Card set*.
- **User card**: *Contactless card* used to open one or more doors.
- **Users list**: list of *User cards* enabled to open an *Access control device.*

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Overview

What's Argo

Argo is an app for smartphones, *Bluetooth Smart* ready, that allows easy re-key of your doors. Cards, tags or smartphones can be intuitively added or deleted with your smartphone.

Thanks to the *Bluetooth Smart* technology, even iPhone users can now open any door equipped with an *Access control device* of the *Smart series*, without any additional hardware plug-in for iPhone.

300 USERS

Up to 300 users can be added, deleted and edited for extra functionalities. The list of users can be transferred from door to door.

1000 EVENTS

Administrators can read out the last 1000 events of each door and send the report via e-mail.

Requirements

You can find *Argo app* free for download from the *App Store* (iOS) or *Google Play* (Android).

iOS

- From iPhone 4s with iOS 7 and above.

Android™

- From version 4.3 (Jelly Bean), featuring *Bluetooth Smart Ready* hardware.

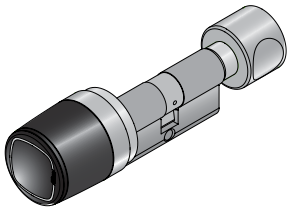
Visit *http://app.iseo.com/* website, to find the last updated smartphone supported list and much more information about the *Argo app*.

Remember to enable the *Bluetooth* on your smartphone prior to use the *Argo app*.

Overview

Access control devices

The next ISEO Zero1 *Access control devices*, *Smart series*, are conceived to work with *Argo*.



Libra Smart

It is the utmost evolution of ISEO electronic cylinder, totally conceived, developed and manufactured in Italy.

x1R Smart

It is an electronic lock with a motor-driven bolt closing mechanism with built-in digital control, specifically developed to be installed on armored doors.

Aries Smart

It is an electronic trim set. Smart and stylish, with several finishes, Aries easily adapts to any type of environment, from classical to modern.

Stylos Smart

It is a flexible modular and integrated off-line access control system. It is available in version with display and numeric keypad, or with Leds. For wall or built-in assembly.

To simplify the reading of this manual, pictures and descriptions are mainly referred to **Libra Smart**. The same are also applicable to the other *Smart series* devices. In case of differences, or specific function or characteristic of each single product, refer to the dedicated chapter.

Master Cards set

Master Cards are used to configure and manage the *Access control system*. The set of *Master Cards* consists of 3 cards numbered from 1 to 3.

Each set of master credentials has a univocal system's code. During the initialization phase with *Master Cards*, the system's code and the relative set of *Master Cards* is associated to the devices.

An improper method and sequence of use of the master credentials could damage the system; therefore we recommend to pay attention to use it in the right way.

In case a *Master Card* is lost or damaged, see the related chapter *Updating of Master Card level*.

Overview

Credentials

Smartphone with the *Argo app*, ISEO cards, Mifare cards (ISO14443A/14443B), tags or NFC phones (13,56Mhz, NFC static UID required), can be used as door keys. Just present the credentials a few centimeters from the reader, or in case of smartphone within a radius of 10mt, and the door will unlock.

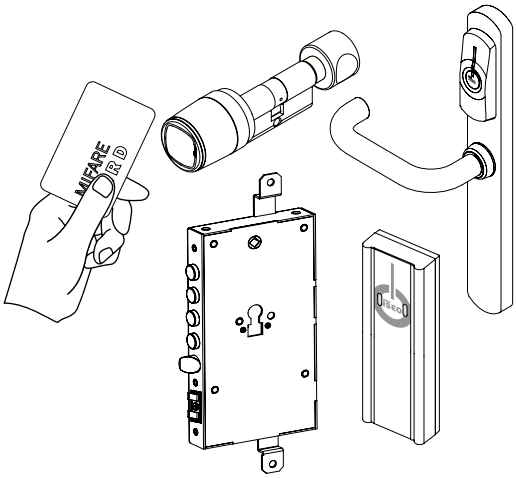
ISEO cards

Tags

Mifare cards

NFC phones
(NFC static UID required)

Used to “activate” the device.



Notes on NFC Phones

- *ISEO Smart Devices* are able to read the UID of NFC phones in Mifare card emulation.

- The UID is generated from the *NFC Secure Element*. The *Secure Element* can be either embedded in the phone, by the phone manufacturer, or in the SIM, supplied from the *Mobile Telecom Operator*. ISEO cannot track all possible combinations (phones models and mobile operator SIM), in this fast evolving technology world.

- The UID must be static (always the same). We are aware that many phones generate a random (rolling) UID, which might depend from the SIM or from the embedded *Secure Element* in the phone, and this will, in most cases, depend on the phone configuration. Phones random UID will not work on the doorlock, as the UID is memorized, but the second time will not open as it is different.

- ISEO cannot guarantee that the UID is not replicated or emulated from other devices or phones, as it is always readable from the phone, and it is transmitted not encrypted to the doorlock.

Notes on Mifare Cards UID

- *ISEO Smart Devices* are able to read the UID of Mifare card.

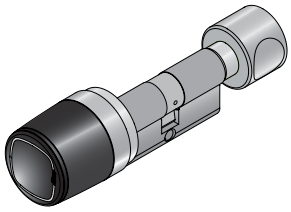
- Iseo cannot guarantee that the UID is not replicated or emulated from other devices or phones as it is always readable from the card and it is transmitted not encrypted to the doorlock.

As result of the above two notes

To obtain the best security, ISEO recommends to use for phone the *Argo app,* and for cards the ISEO Cards.

Getting Started

What you need



Access control devices, Smart series.

Argo app installed on your smartphone.

Master Card set.

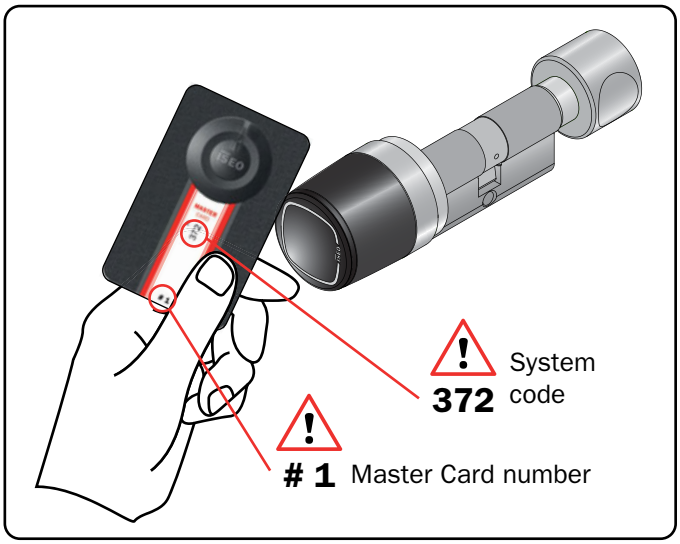
Set of User cards.

Initialization of the Access control device

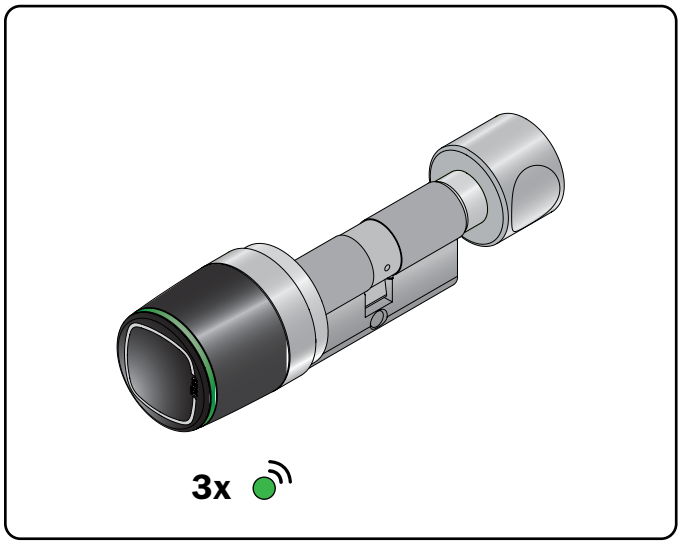
The new device is in *Factory mode* configuration, meaning with the list of authorized user empty and no system code yet assigned.

A *Factory mode* configured device can be opened by any Mifare card or tag. The orange light flashes 2 times, before the standard opening signal, to show the device not initialized.

The system initialization take place through the programming of the *System code*, using the *Master Card 1*.



1. Bring *Master Card 1* closer to the device.



2. The device emits 3 acoustic signal together with 3 green light signals.

For the system's initialization, use exclusively *Master Card 1*, and put cards 2 and 3 in a safe place. The use of *Master Cards 2* and 3 will be required only if *Master Card 1* is lost or damaged.

All *Access control devices* must be initialized or updated with the same *Master Card*.

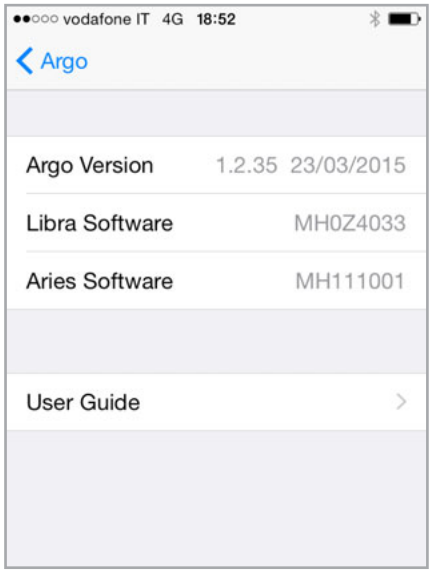
Start Argo

When you start the *Argo app* you will see in the smartphone display, all the *Access control devices* available, identified by its serial number.

Before starting the *Argo app* make sure *Bluetooth* is enabled on your phone.

Info app menu

Available *Access control device* up to a distance of 10mt.



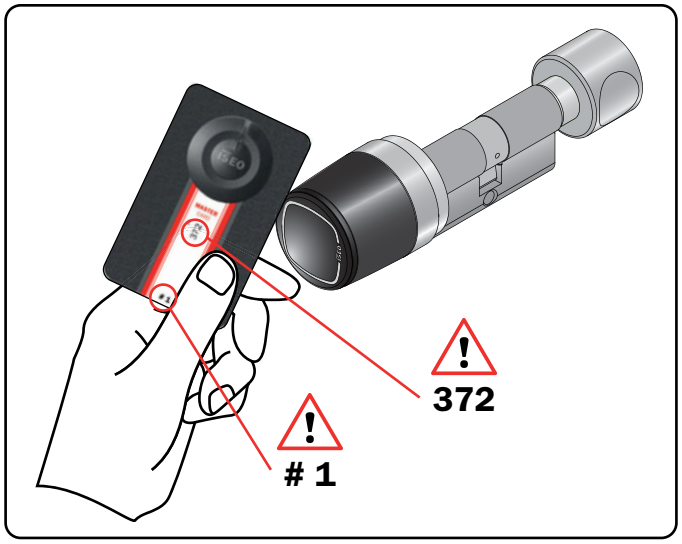
Info app menu

Information on the app version and the software of the ISEO devices, that are supported from the app.

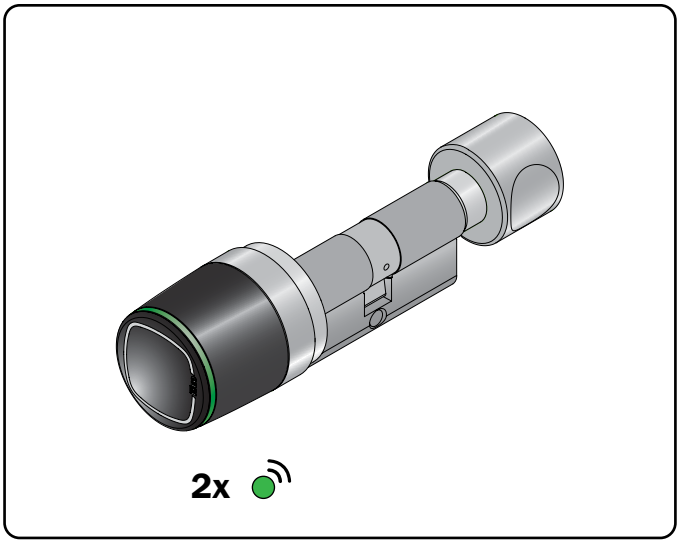
Link to *http://app.iseo.com/*

Enter programming mode

Present the *Master Card 1* to the device: the button in the app will turn red, and pressing it you will enter in *Programming mode*.

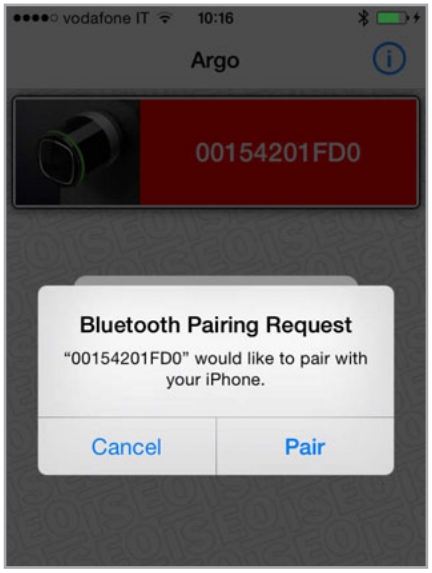


1. Present the *Master Card 1* to the device.



2. The device emits 3 acoustic signals together with 2 green light signals.

3. The button in the app will turn red. Press it to enter in *Programming mode*.

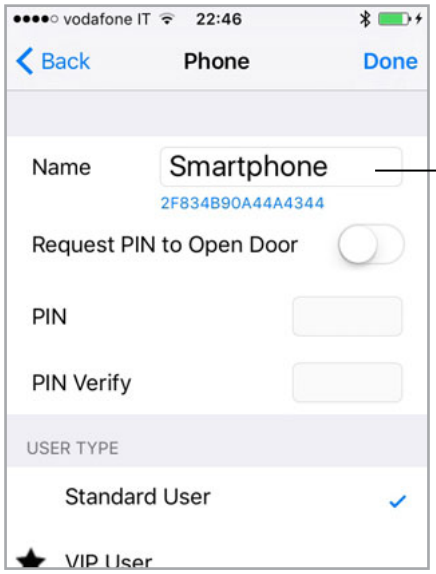


4. Confirm the pairing of the phone.

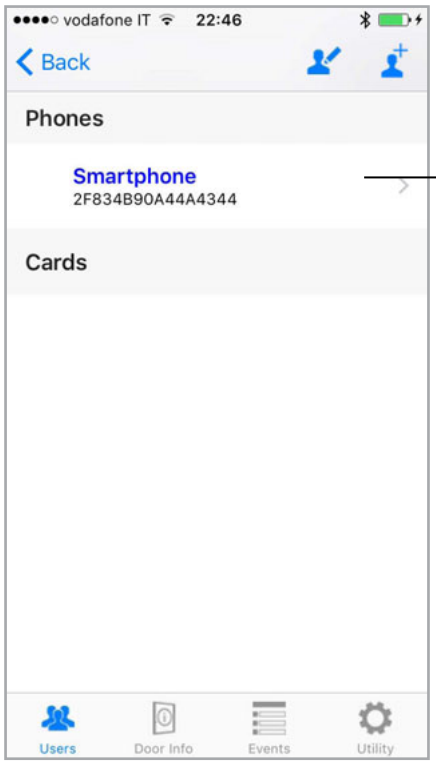
When you connect to the *Access control device*, you are requested to pair the smartphone. This operation is requested only the first time, and allows all data transfer to be encrypted from the smartphone to the lock, avoiding any security attack.

Add the smartphone as credential to open the door

After the pairing you are requested to add the smartphone as credential to open. This operation has to be done for each smartphone you want to memorize in the door.

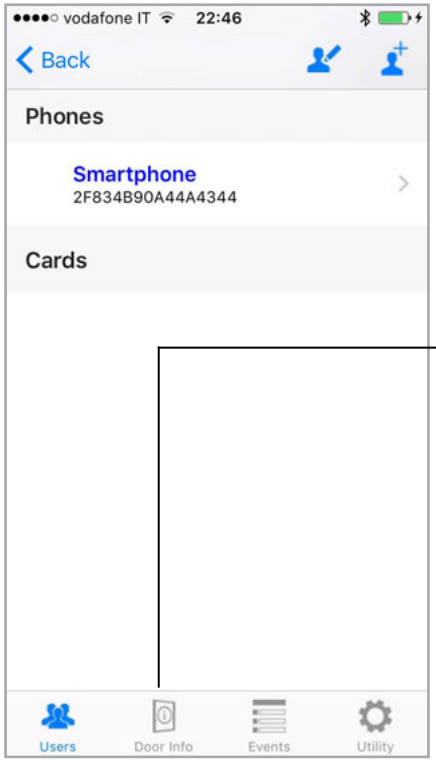


1. Change the name of your phone.
2. Tap **Done** to memorize your phone as opening Credential.
3. Tap **Cancel** if you decide to not memorize your phone now.

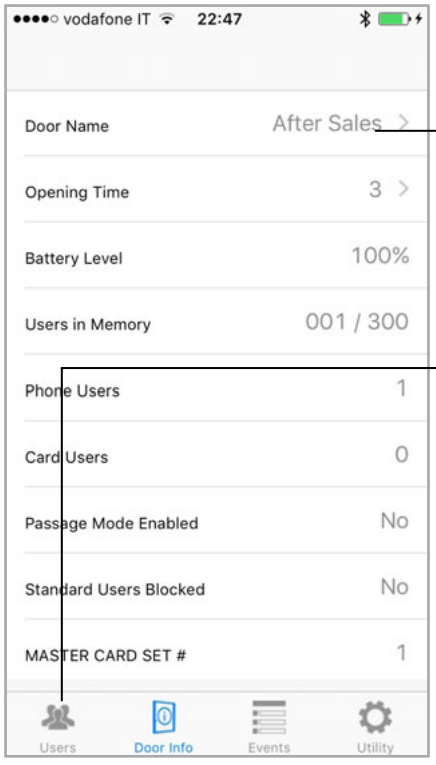


4. You can see your phone appearing in the *Users list*.

Change the door name



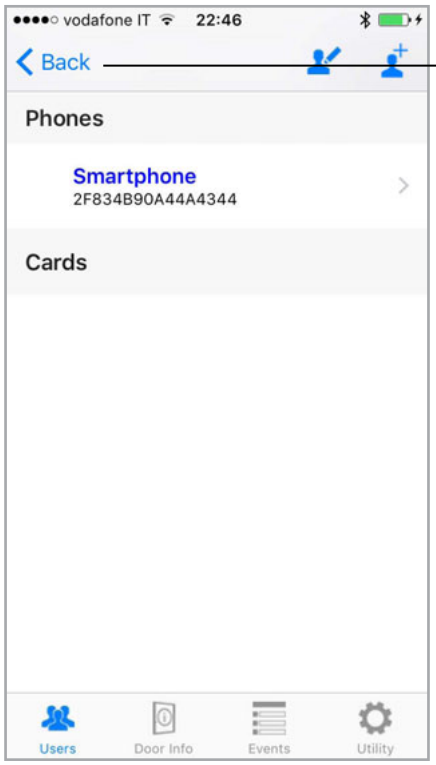
1. Tap **Door Info** and then **Door Name** to give a real door name to the lock.



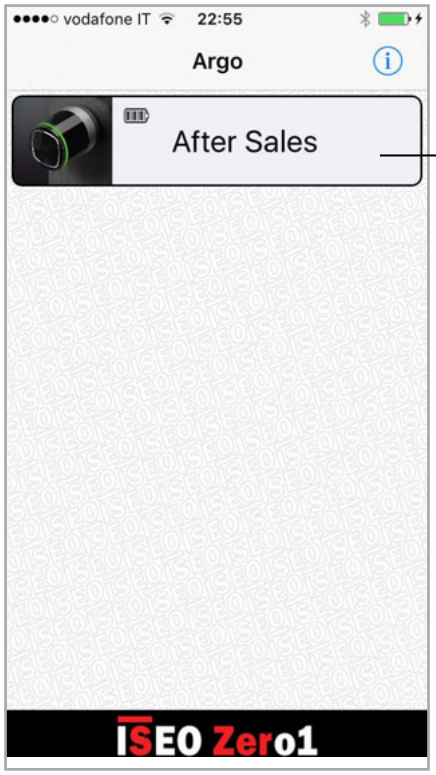
2. Change the name and confirm.

3. Tap **Users** to go back to the main menu.

Open the door



1. Tap **Back** to exit *Programming mode*.

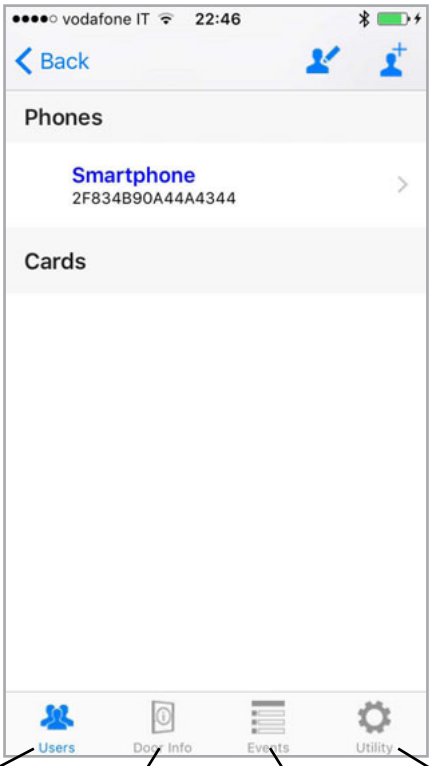


2. Tap the icon button to open the door.

Basics

Users menu

Enter *Programming mode*. The display shows the *Users list* as main menu. You can move to other menu by pressing the icons in the bottom bar. To exit *Programming mode* you need to go back to main menu first.



Users

- Show the users list
- Add Users
- Delete Users

Door Info

- Change the door name
- Change the opening time
- Show device information and software version

Events

- See the last 1000 events
- Send events by e-mail

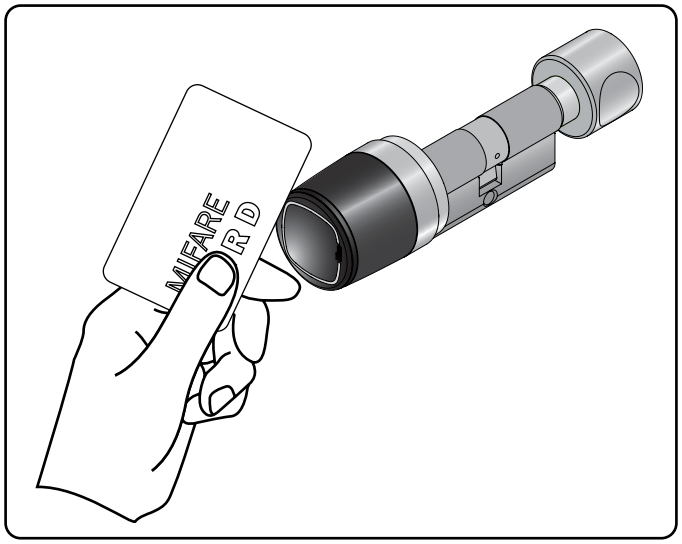
Utility

- Transfer the users list
- Software upgrade

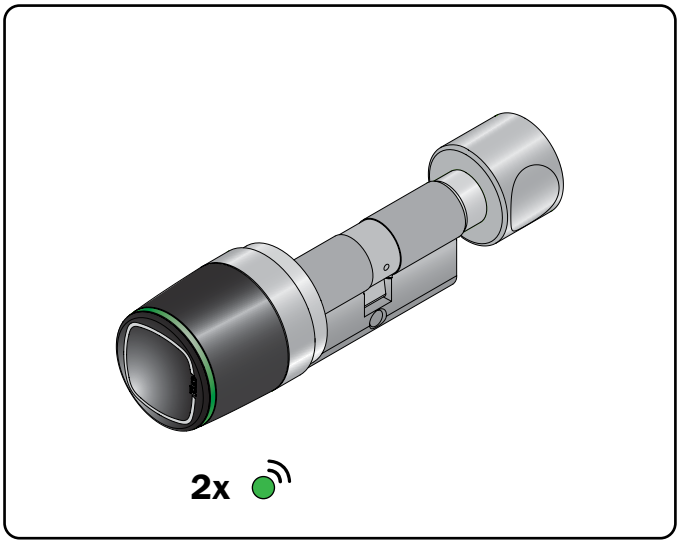
To enter the *Users menu* it is always necessary to present the *Master Card* to the device.

Add users

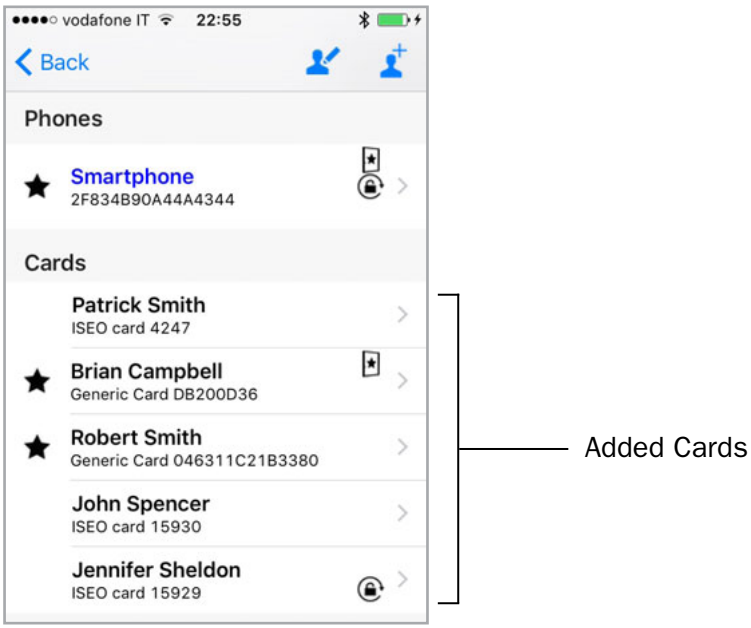
Enter *Programming mode* first. You can then add users just presenting the credentials to the device, and those will be displayed in the smartphone.
Last card will be on the top of the list. You can read ISEO and Mifare cards, tags and enabled NFC phones (NFC static UID required).



1. Present the card to add to the device.

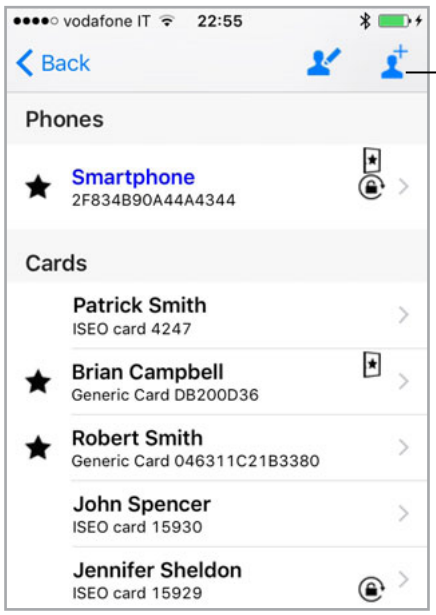


2. The device emits 2 acoustic signals together with 2 green light signals.

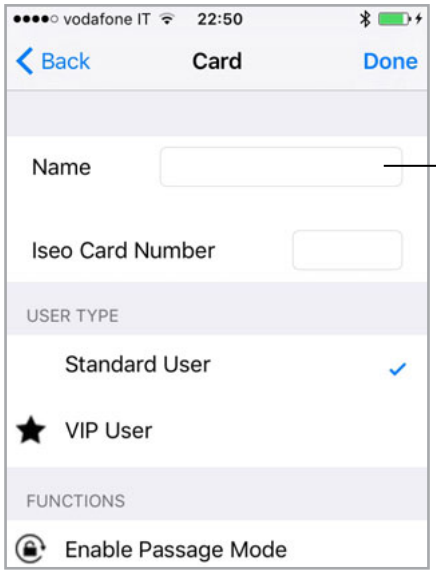


Add users typing ISEO card number

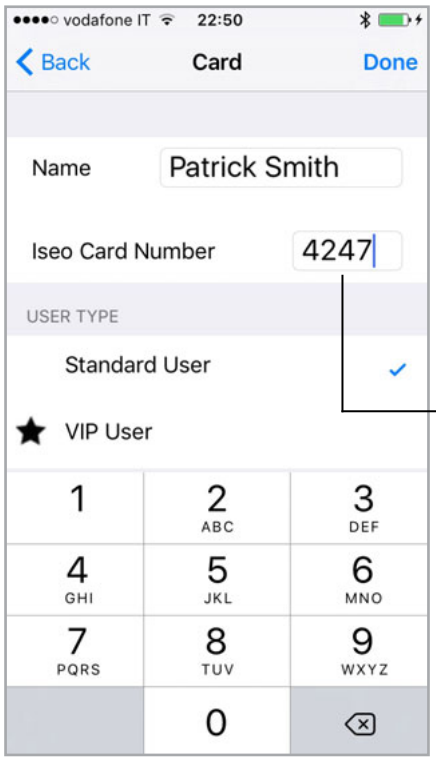
Enter *Programming mode*. You can add users without having the card or the tag, just typing the ISEO card number. This can be useful if you have already distributed the cards to the users.



1. Tap the *add user* icon

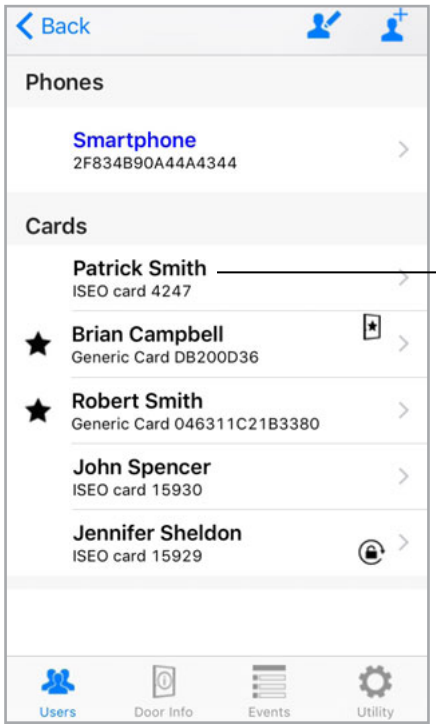


2. Tap **Name** box



3. Type the user name and the ISEO card or tag number.

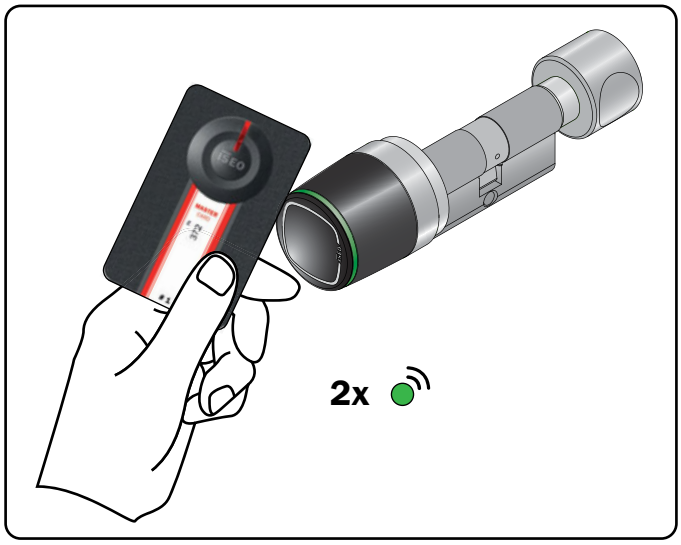
4. Tap **Done** to confirm the operation.



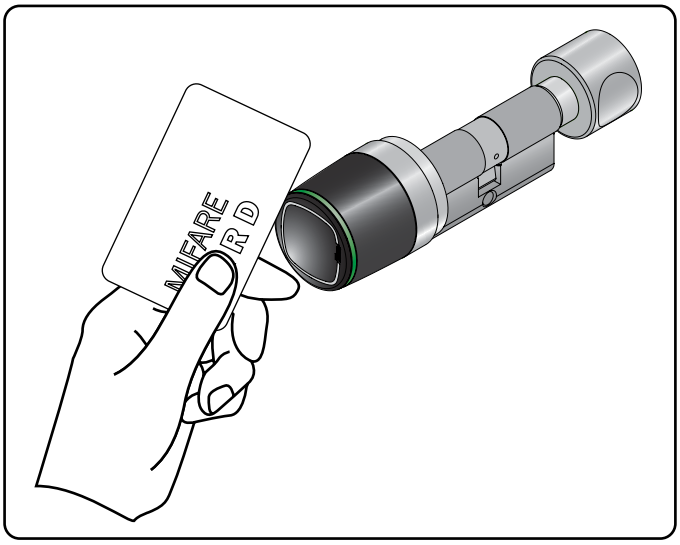
5. The ISEO card is added to the *Users list*.

This function is only available using ISEO cards and tags.

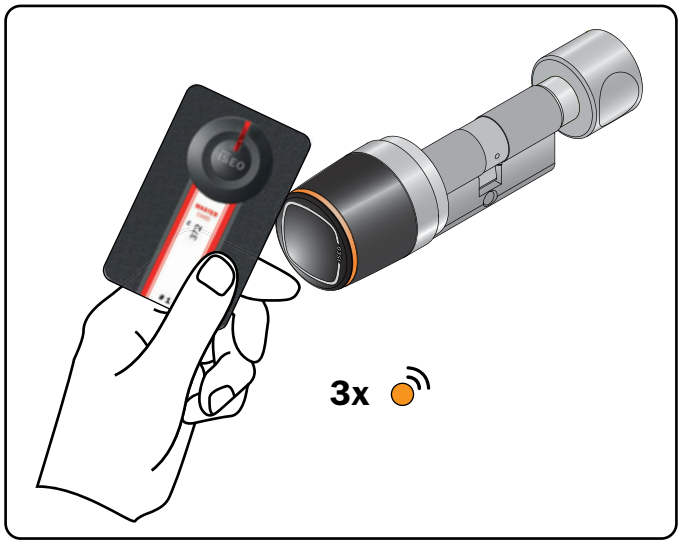
Add users without Argo app



1. Present the *Master Card 1* to the device to enter in *Programming mode*.
2. The device emits 3 acoustic signals together with 2 green light signals.



3. Read the card to add to the *Users list*.
4. For each card the device emits 2 acoustic signals together with 2 green light signals, to confirm the operation.

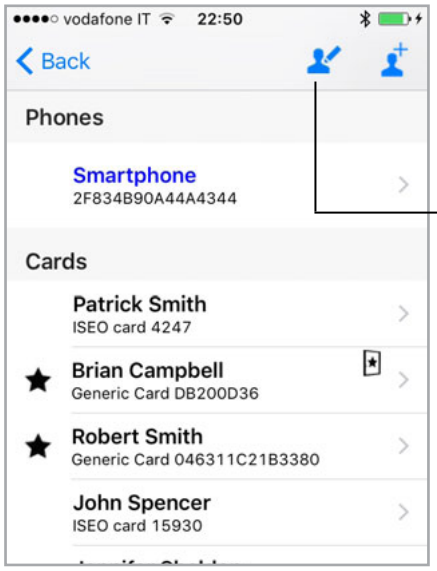


5. At the end of the operation present again the *Master Card 1* to the device to go out the *Programming mode*.

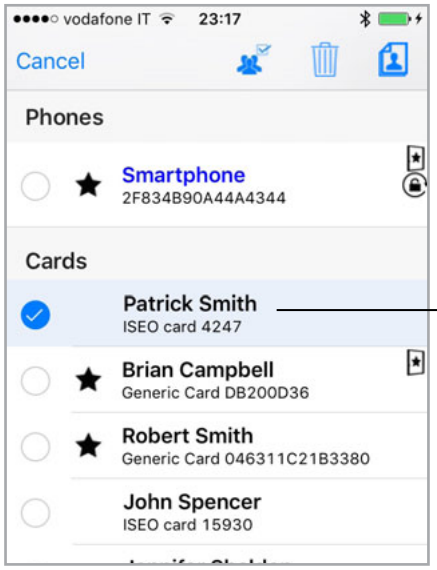
The device goes automatically out the *Programming mode* after 12 sec. of inactivity.

Delete users

To delete users enter in *Programming mode*, press the *edit* icon in the *Users list*, and select the users to be deleted.



1. Tap *edit* icon.

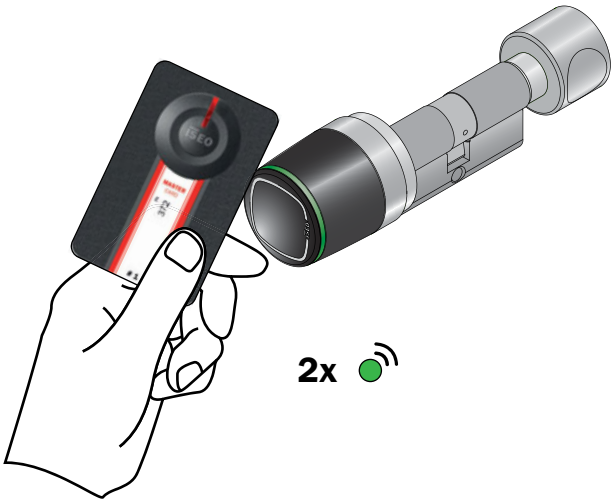


2. Select the users to remove.

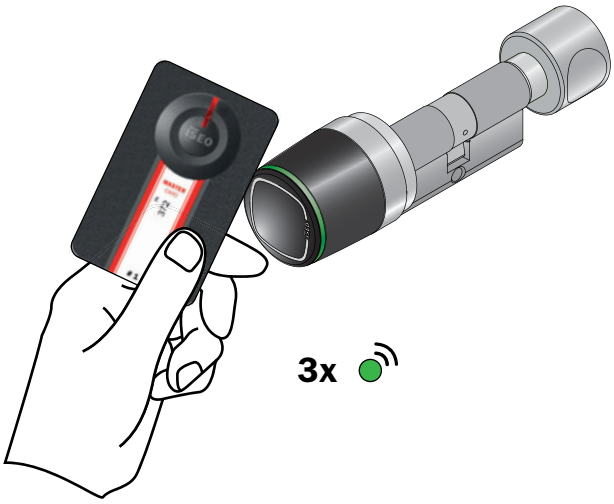
3. Tap the *trash bin* icon to confirm the operation.

You can also help by *select all* and *deselect all* button.

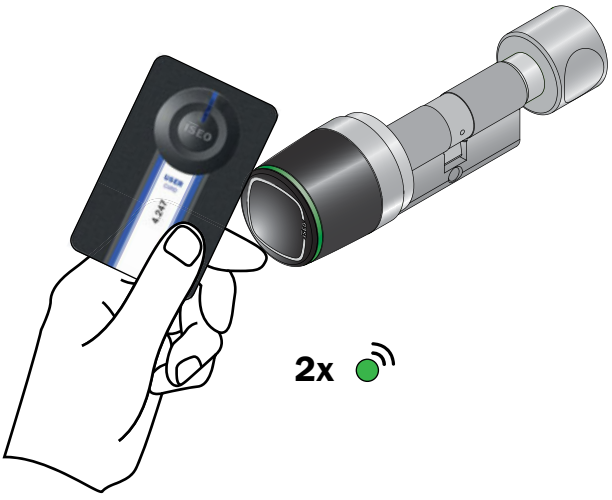
Delete users without Argo app



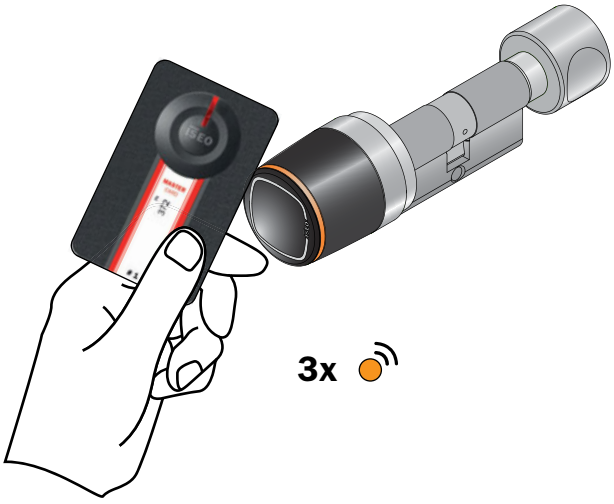
1. Present the *Master Card 1* to the device.
2. The device emits 3 acoustic signals together with 2 green light signals.



3. Present a second time the *Master Card 1*.
4. The device emits 4 acoustic signals together with 3 green light signals.



5. Now read the cards to be deleted.
6. For each deleted card the device emits 2 acoustic signals together with 2 green light signals, to confirm the operation.



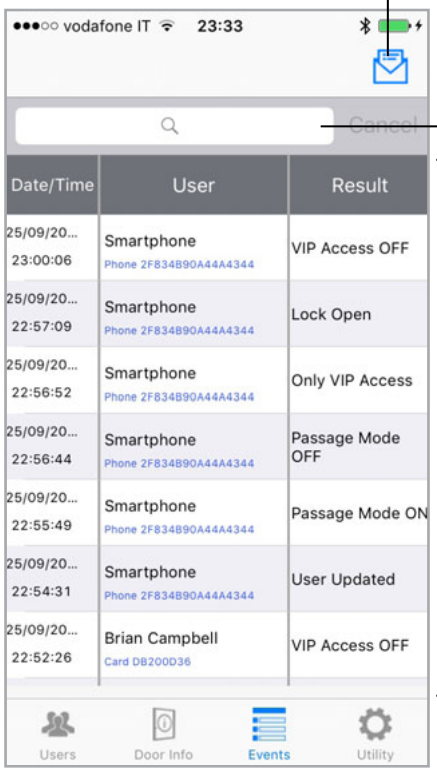
7. At the end of the operation present again the *Master Cards 1* to the device.
8. The device emits 4 acoustic signals together with 3 orange light signals.

It is also possible to delete the entire user's list. To do that present the *Master Card 1* to the device for 5 seconds (until you hear a sound). Then remove the card, and repeat it again for 3 times. Specifics acoustics and light signals will guide you through the operation.

Read Events

Present the *Master Card* to the device, to enter *Programming mode*, and press **Events** icon.

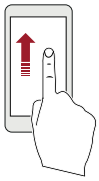
The last 1000 events are stored in the lock. The events are loaded from the most recent, and scrolling allows you to go back in time. To prevent unnecessary battery consumption and speed-up the operation, events are loaded in blocks of 50.



You can send by email the loaded events for further analysis. They come also in a *CSV file*, which can be imported by excel or similar software.

Scroll down to show the *search box,* too search by user name, card number or result.

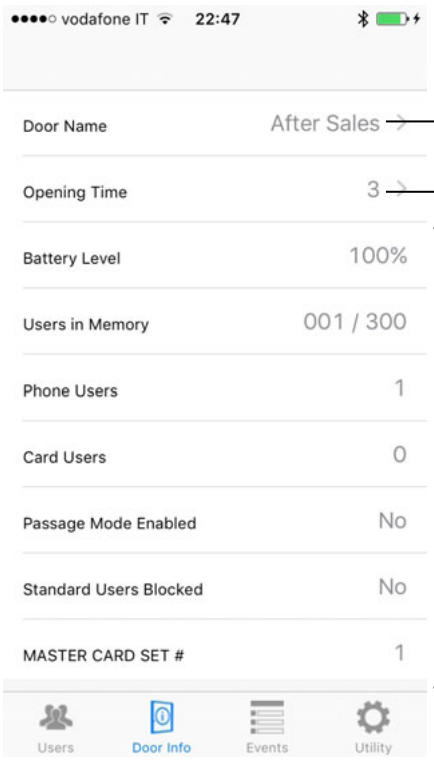
Events list: scroll up to show previous events. Press the button "*Press here for more events*", in the bottom of the log, to load the next 50 events block.



You will receive by email only the loaded blocks of events.

Door info

In this menu you can change the *door name* and the *opening time*, and you can also see much more information about the device, as showed in the picture below.



Tap to change the *door name.*

Tap to change the door *opening time* (5 seconds by default).

Other available info.

Scroll down to show *software versions*.

Advanced

User type and functions

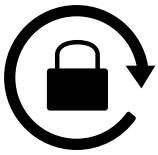
You can edit the added users to define extra functionalities. There are different *user types* and *functions*.

USER TYPE

Standard user: this is the default user and can be inhibited to enter the doors where *Block standard users* function is active.

VIP user: this type of user can also access the doors on which *Block standard users* function is active.

FUNCTIONS



Enable passage mode: with this function enabled a user can put a door in *passage mode*, also called *office functions*. In this state the door will be always opened for any user who wishes to gain access, without the use of authorized credentials.

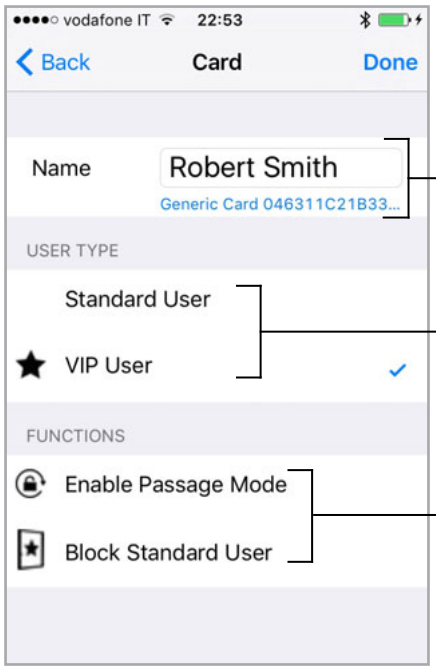
Block standard user: this function is enabled only if user is a *VIP.* By this function a *VIP* user can inhibited the access to all *Standard users*.

Override privacy: this function is only available for *Aries Smart*. With this function enabled a user can enter the door even if the guest has set the *Privacy mode ON*.

PIN request to open: this function is only avaialble for *smartphone* and allows to set a personal *PIN code* that need to be entered to open the door by the *Argo app*.

Card user parameters

From the Users list, tap a card name, and enter in the card edit mode. Now you can change the user name and the other following parameters:



User name and credential *Unique identifier number* (UID).

User Type

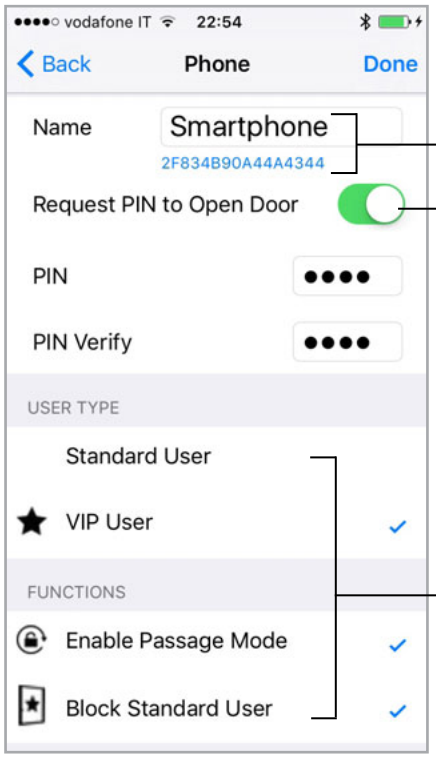
- *Standard users* can be blocked temporarily if a *VIP* card has the function of *Block standard users* enabled.
- *VIP* users can always access to the door.

Functions

- *Enable passage mode* will allow a user to put the lock in *Passage mode* (office function).
- *Block standard user* is enabled only if the user is *VIP*. With this function enabled a *VIP* user can temporarily block the access to all *Standard users*.

Smartphone user parameters

From the user list, tap a smartphone name, and enter in the smartphone *edit mode.*

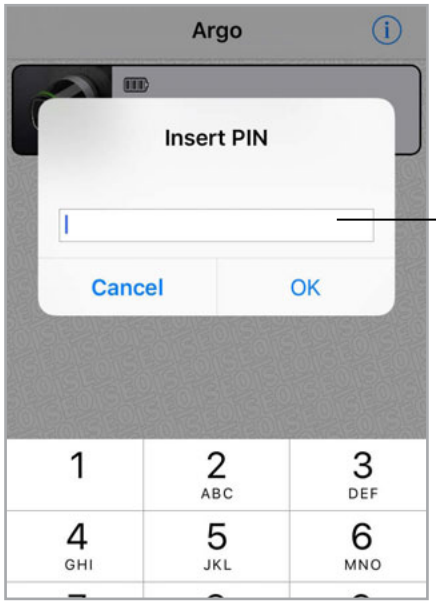


User name and phone *Unique identifier number* (UID).

You can enable a *PIN code* request to open the doors.

Same *User type* and *Functions* of *Card user parameters* menu.

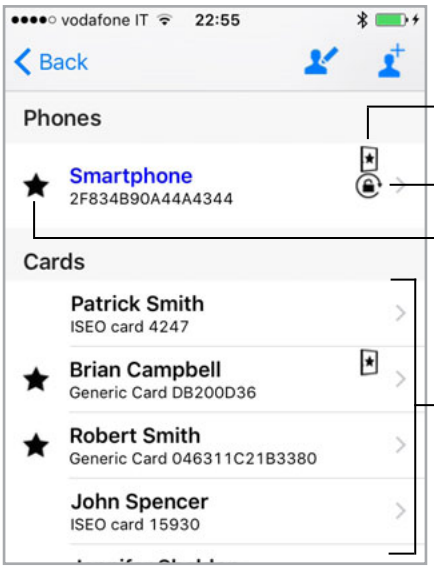
When you enable the *PIN code* request, PIN will be asked everytime you open the door with your smartphone.



Enter the *PIN code* and press **OK** to open the door.

User List overview

In this menu, you can see the *Users name* and which are the active parameters of the corresponding users.



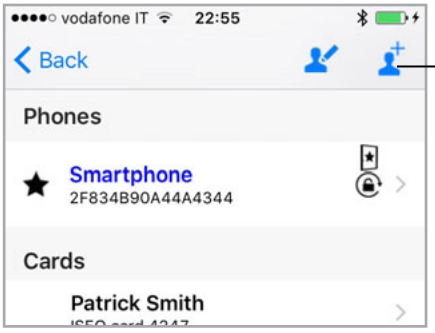
Block standard users.

Enable passage mode.

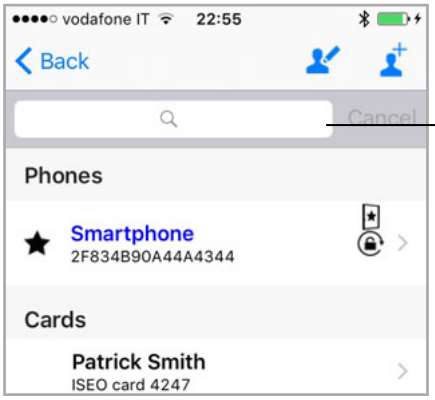
VIP user.

User name and credential UID

You can also search for a specific user using the *Lens icon*.



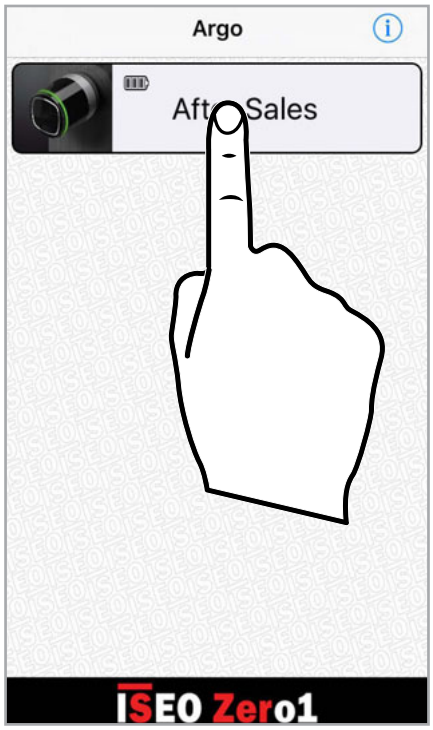
1. Scroll down to show the *search box*.



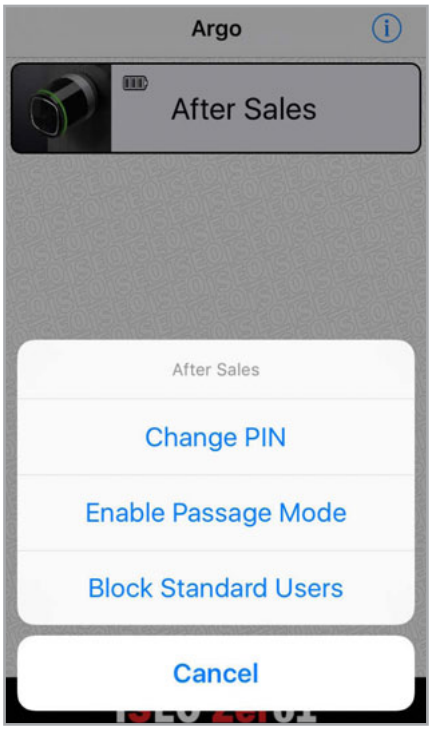
2. Write in the box the name to search and press **Find** in the *Keyboard tool*.

Enable passage mode

Enabling *Passage mode* into the lock, the door will be always opened for any user who wishes to gain access, without the use of authorized credentials.



1. Tap and hold the *Door name button* on which you want to enable the *Passage mode.*



2. A bottom menu will appear.
3. Tap **Enable Passage Mode**.

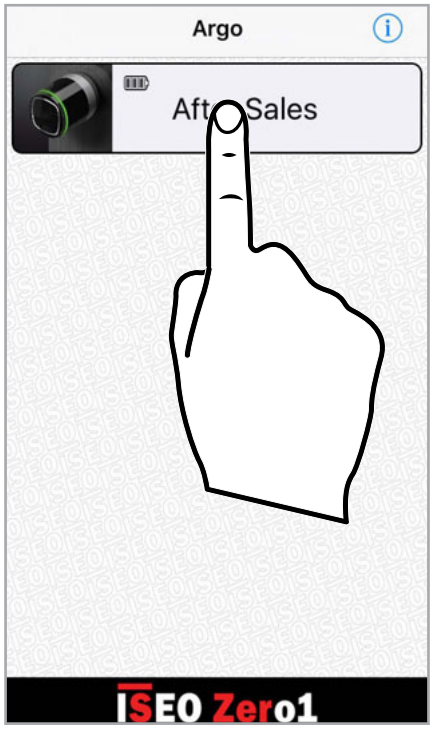
4. You will see in the button a symbol showing the *enabled function*.

5. Follow the same procedure to disable the function.

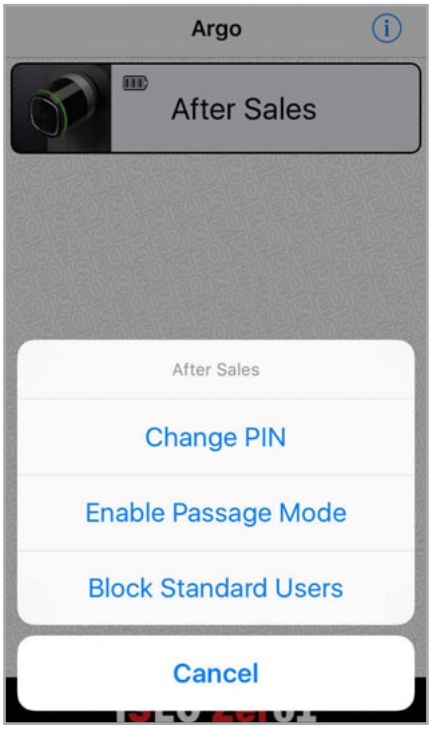
Remember to set before the function *Enable Passage Mode* on your smartphone (see *Smartphone user parameters*).

Block standard users

This function, when enabled, block the access to the door to all users, called *Standard.* Only *VIP* users can enter.



1. Tap and hold the *Door name button* on which you want to enable the *Block standard user* function.



2. A bottom menu will appear.
3. Tap **Block Standard Users**.

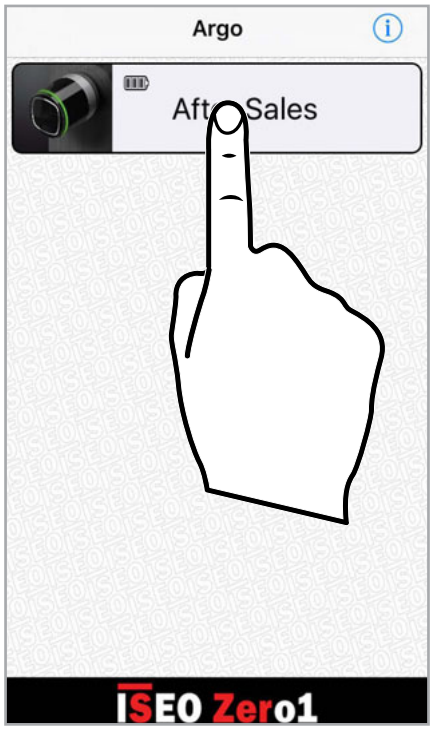
4. You will see in the button a symbol showing the *enabled function*.

5. Follow the same procedure to disable the function.

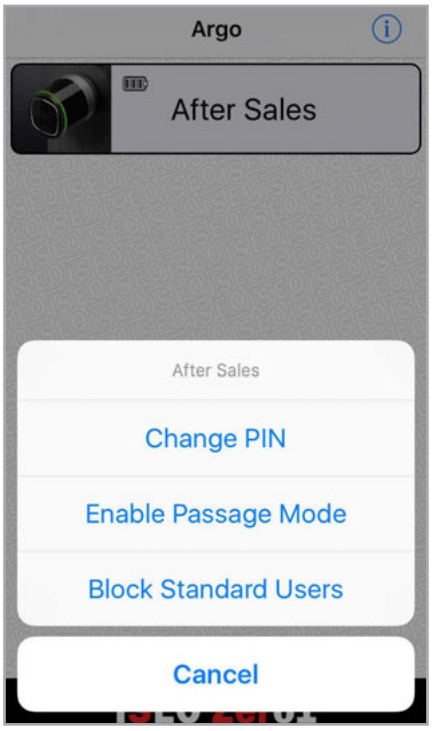
Remember to set before the functions *Block Standard Users* on your smartphone (the user must be a VIP user ★). To do that see *Smartphone user parameters*.

Change the PIN code

This function allow to change the *PIN code* if previously set in the smartphone (see *Smartphone user parameters*).



1. Tap and hold the *Door name button.*



2. A bottom menu will appear.
3. Tap **Change PIN**.

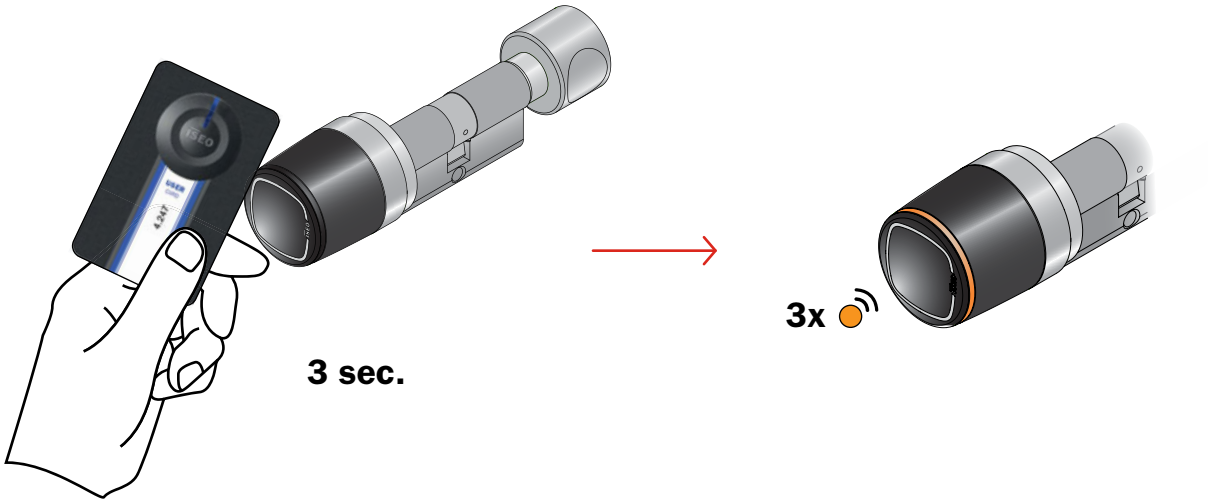
4. Enter the old *PIN code*.
5. Enter the new *PIN code* two times and press **Done**.

Enable passage mode without Argo app

1. Take a card with *Passage mode function* enabled (see *Card user parameters)*.

2. Read the card for 3 sec. The device emits 3 acoustic signals together with 3 orange light signals.

Follow the same procedure to disable the *Passage mode function*.



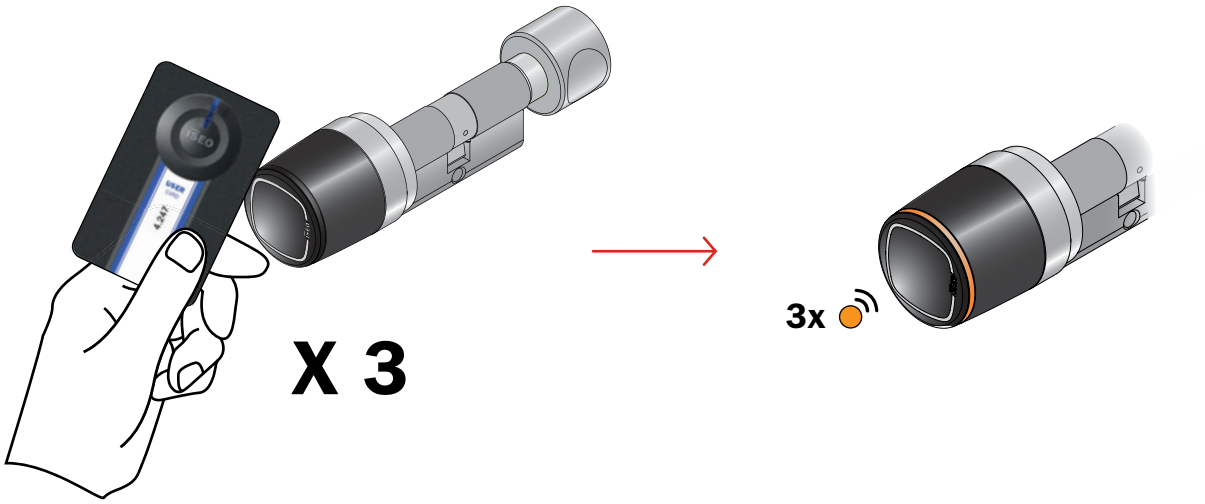
Advanced

Block standard user without Argo app

1. Take a card with *Block standard user* enabled (see *Card user parameters*).

2. Read the card 3 times consecutively during the opening time:
   - the first time the device opens;
   - the second time the device emits 1 acoustic signal togheter with a green light;
   - the third time the device emits 3 acoustic signals together with 3 orange lights.

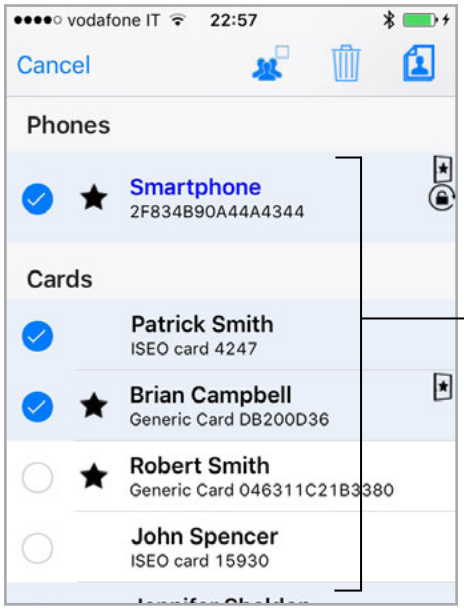
Follow the same procedure to disable the *Block standard user* function.



Copy users

You can copy the *Users list* programmed in a *door lock* to send it to another device, in order to quickly get the same access rights.

Enter *Programming mode* and tap the E*dit user* icon.



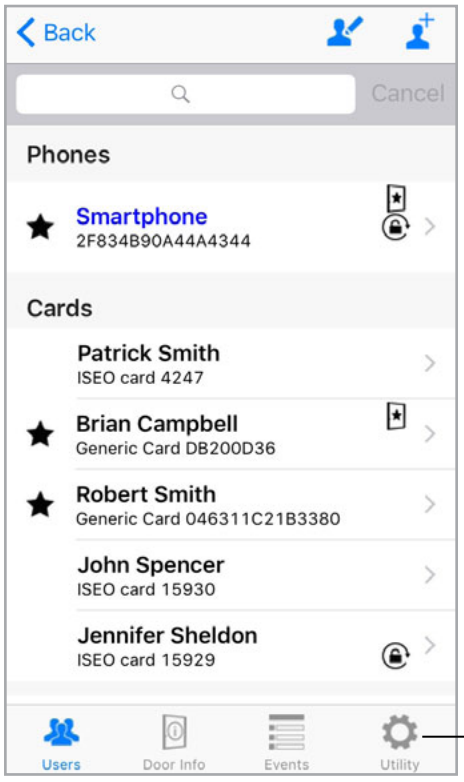
1. Select the users to be transferred.
2. Tap the *Copy* icon.
3. Users are saved in the phone memory, until you close the app, ready to be copied into others devices.

You can also help by *Select all* and *Deselect all* icons.

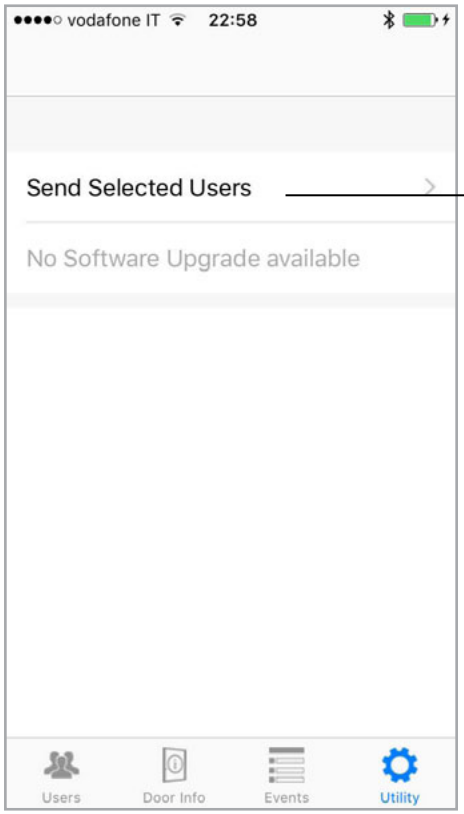
Transfer users

Once users have been copied in the smartphone memory you can transfer it to another device.

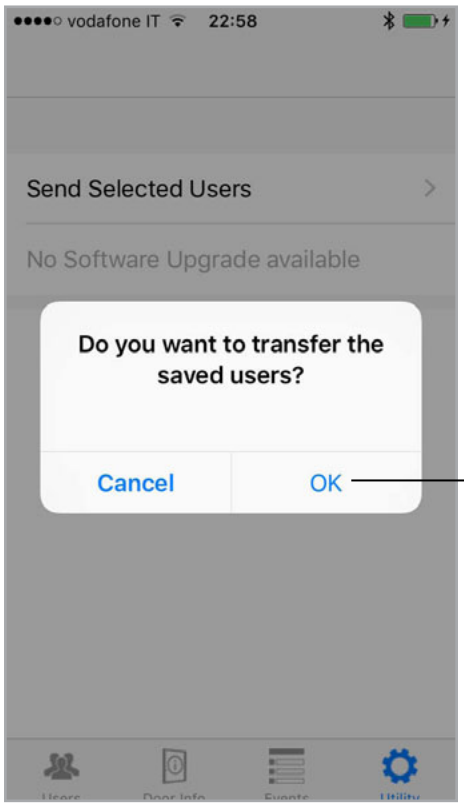
1. Go back to the Argo *home screen*.
2. Enter *Programming mode* on another device (the one where you want to transfer the users), using the *Master Card* associated to that device.



3. Tap **Utility** icon.



4. Tap on **Send Selected Users**.

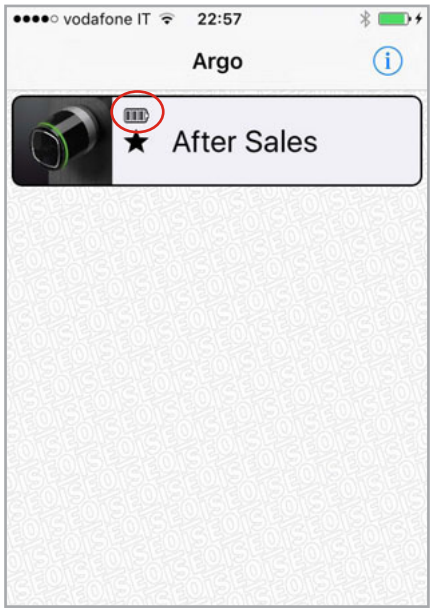


5. Tap **OK**.

Advanced

Battery levels

At every opening with the smartphone, the *Battery level* icon is displayed in the button. There are 4 battery levels as showed below.



- **Battery OK** = 100%
- **Low battery** = 75% (warning message in the app).
- **Very low battery** = 50% (warning message in the app and opening delayed of 3 sec.).
- **Empty battery** = 25% (warning message in the app and no opening since not sure to be able to close).

There are also some specific light signals related to battery status, given by the device when you open by *User card* (see also *Light and acoustic signals*).

- **Battery OK**: green light flashes during opening time.
- **Low battery**: orange light flashes during opening time.
- **Very low battery**: red light flashes for 3 seconds before the opening signal
- **Empty battery**: red light illuminates for 3 seconds and no opening.

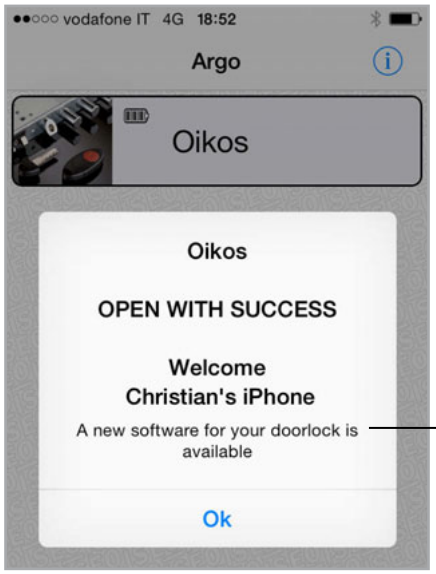
After the first *Low battery* signal, change the batteries with new ones as soon as possible.

Battery replacement does not affect the data stored in the *Users list.*

Advanced

Software Upgrade

When a new *Software version* is available for your *Access control device*, your smartphone notifies you when opening the door.



"A new software for your doorlock is available".

1. Enter *Programming mode.*
2. Tap **Utility** in the bottom bar.
3. Tap on **Send Software Upgrade**.
4. The upgrade will start showing a progress bar.

The upgrade will take around 10 minutes.

Updating of Master Card level

If a *Master Card* is lost or damaged, in order to disable it, just read on the device the following *Master Card* of the same set:

- Presenting *Master Card 2* to the device, *Master Card 1* is disabled.
- Presenting *Master Card 3* to the device, *Master Cards* 1 and 2 are disabled.

In case the *Master Card* of lower number is disabled by mistake, this can be re-activated.
Read the *Master Card* of higher number to the device, than read the *Master Card* you want to re-activate:

- *Master Card 3* re-activates *Master Card* 2 and 1.
- *Master Card 2* re-activates *Master Card 1*.

Master Card Set replacement and updating of System Code

If both *Master Cards* 1 and 2 are lost, in order to ensure the system's security, you must update the *Access control devices* with a new set of *Master Cards*.

To do that you need to present the *Master Card 3* of the old set to the device, followed by *Master Card 1* of the new set.

Master Card 3 must be considered as the updating card for the new *Master Card Set*, since its loss could irreversibly compromise the possibility to modify or update the system.

During *Master Card Set* update no change is made to the *Users list* of the devices.

Argo is compatible with both *Simply PAD* and *Simply Sequence Master Card Set*, to allow existing customers to upgrade the new *Smart line* system.

Events log messages

Result	Light & acoustic signal	Meaning
Blocked User	**2 x**	Standard Users not allowed to enter the door. Access granted only to VIP Users.
Lock Open	**6 x**	User enabled. Standard opening.
New Master Level	**1 x** + **2 x**	Updating of Master Card 1 to 2 or 3 of the same set.
New Master Set	**1 x** + **3 x**	Updating of Master Card Set to a new set.
Not in Memory	**5 x** fast	Credential never memorized in the door.
Only VIP Access	**3 x**	Block Standard User function enabled.
Passage Mode OFF	**5 x**	Passage Mode function disabled.
Passage Mode ON	**3 x**	Passage Mode function enabled.
Phone not Paired	No signal	Bluetooth pairing authorization required.
Software Upgrade	**1min. x** slow	Upgrading software.
User Added	**2 x** fast	Added user to the Users List.
User Deleted	**1 x**	Deleted user from the Users List.
Users List Deleted	**5 sec** steady	Entire Users List deleted by Master Card.
User Updated	**2 x** fast	Modified user data (name or parameters) in the Users List.
VIP Access OFF	**5 x**	Block Standard User function disabled.
Wrong PIN	**5 x** fast	Wrong PIN inserted on smartphone to open the door.

Operations summary without Argo app

Operation	What to do
Add Users	1. Present the Master Card to the device. 2. Read the cards to be added. 3. Present the Master Card to the device.
Delete Users	1. Present the Master Card to the device. 2. Present a second time the Master Card to the device. 3. Read the cards to be deleted. 4. Present the Master Card to the device.
Delete entire Users List	1. Present the Master Card ot the device for 5 sec. 2. Repeat the operation for 3 times consecutively.
Enable and Disable Passage Mode	1. Read a card with Passage Mode function enabled for 3 sec.
Block and Unlock Standard User	1. Read a card with Block Standard User function enabled. 2. Repeat the operation for 3 times consecutively.
Updating of the Master Card	1. Present the next Master Card of the same set to the device.
Master Card Set replacement	1. Present the Master Card 3 of the current set to the device. 2. Present the Master Card 1 of the new set to the device.

Updating of *Master Card* and *Master Card Set* replacement are critical operations that must be performed only by the *System manager* or trained personnel. For more information refer to the related chapter.

Troubleshooting

Error messages

Error	Meaning	What to do
User not enabled	The smartphone is not enabled to opening.	Enable the smartphone to open the door in Programming Mode by using the Master Card.
Connection error	The Access Control Device went out from Programming Mode due to inactivity timeout.	Go back to Argo home screen to enter again the Programming Mode by Master Card.
	Smartphone not memorized in the door.	Memorize the smartphone using the Master Card.
Operation error: door lock clock not synchronized	There is a difference in time between the door lock and the smartphone.	Enter Programming Mode using the Master Card and the lock will automatically get the time from the smartphone.
Operation error: too many invalid opening attempts	Too many invalid attempts might quickly overwrite the Events Log. After 30 invalid attempts, the next are not recorded for 15 minutes.	Valid operations are immediately recorded and reset the count of invalid attempts. Or wait 15 minutes.
Unknown error	Generic error.	Exit and enter again the Programming Mode by Master Card, or close and open the Argo app.

Light and acoustic signals

Light & acoustic signal	Meaning	Notes
2 x + **7 x**	Device not initialized.	
3 x	Device initialized.	
6 x	Opening allowed.	Enabled card.
2 x	Opening not allowed.	User not enabled or Block Standard User function enabled.
1 x + **2 x**	Enter Programming Mode.	
3 x	Exit Programming Mode.	
2 x	Added Card.	
2 x	Already added Card.	Card already added in the Users List.
3 x	Enable Passage Mode. Block Standard User.	
5 x	Disable Passage Mode. Unlock Standard User.	
1 x	Card enabled but door in Passage Mode.	
6 x	Low battery.	During opening time.
3 sec	Very low battery.	Before opening.
3 sec	Empty battery.	No opening.
5 x fast	Not in memory.	Credential never memorized in the door.

Technical assistance

For any help please contact *ISEOZero1 Technical Support*. You can find your country telephone number at: *http://iseozero1.com/iseozero1/index.html#contacts*.

When you contact the *ISEOZero1 Technical Support,* please provide the next information:

- *Argo app* software version.
- *Smartphone* model and software version.
- *Access control device,* involved in the issue, product code and software version.
- Precise description of the issue.

Notes

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ISEO

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